



PLANT HIRE
DESK

Introduction To The Morgan Sindall Plant Desk 2020

“Achieving Perfect Delivery Together”

Updated plant family board

Key Statistics



PLANT HIRE
DESK





Meet the Team

Team Manager: Gemma Askey(m) 07483 988 828

T: 0845 6011 013 Infrastructure

T: 0845 6011 015 Construction

Email: planthiredesk@morgansindall.com

Hire & Sales Co-Ordinators:

- Liam Bracey
- Vicky Edwards
- Ashleigh Simkin
- Tina Johnson
- Caroline Johnson
- Bethany Hankey
- Poppy Walker
- Shelby Barratt

Customer Support Co-Ordinators:

- Julie Bennett - L&D
- Lorraine Lea - Reporting

Account Team:

- Mark Johnson – Account Director (m) 07736 029358
- Ioanne Deegan – Account Manager (m) 07515

Added Value



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Bespoke Website: for all up to date Supplier information:

www.morgansindall-plantdesk.co.uk/

Consolidated management reporting:

- Monthly revenue dashboards
- Service Log - positive/negative
- Perfect Delivery

Consolidated Live Hire Reporting incorporating all Plant Family members

APP Ordering from site & Integrated Systems - reduced cost, increase productivity

COINS management for Lovell & Property Services

Our of Hours facility managing plant desk suppliers

Sub Contractor Third Party Trading programme

Ability to manage a five decentralised businesses units



Safety & Sustainability



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Shared learning and best practice across the Plant Family

Managed safety processes for all Plant Family members and projects to ensure compliance

Minimum standards for all plant and equipment adhered to and regulated

Bespoke solutions and support for HAV/Dust

Committed to reducing both carbon output and waste produced:

[..\Morgan Sindall Plc\Sustainability\Plant Hire Catalogue_2019 final version March 2019.pdf](#)





The Service Log - Perfect Delivery

Report Service in 4 ways: Service Positive, service Failure, **Service Safety** or **Service Environmental**

Every issue is given a unique reference number to allow it to be tracked through to full closure - 72 hours is the standard!

You can log a Service Report against any Plant Family member or services provider via the desk or website (see link below)

In the event of a safety or environmental issue occurring, the Morgan Sindall Plant Desk safety process will also be triggered

The Service Log is used in order to ensure shared best practice and continuous improvement

www.morgansindall-plantdesk.co.uk/

Plant Hire Desk						MORGAN SINDALL GROUP			Key:	
Service Log 2019						Resolved		Green		
						In Progress		Amber		
						Urgent Review Required		Red		
Log Numb	Date Logged	Company	Service Reason	Source	Raised By	Project Name	Action By	Equipment Type		
3	31/01/2019	MS Infrastructure	Failure	A-Plant	Benedict Khan	BBMV JV Whitechapel C510 & C512 London	Kayleigh Anthony	Porta-Loos		
12	25/03/2019	MS Infrastructure	Failure	GAP	Dave Dunn	TMU Acton London (P/200030)	Tina Hampton-Litherland	Tandem Roller		
13	27/03/2019	Lovell	Failure	Speedy	James Henderson	Lovell SFA Bulford (P-H400017)	Ross Kershaw	VB9 Lighting Towers		
14	27/03/2019	MS JV	Positive	Speedy	Ram Mistry	NEP Phase 3 Gargrave (1Y6323)	Paul Stafford	Generators		

Plant Desk - Perfect Delivery



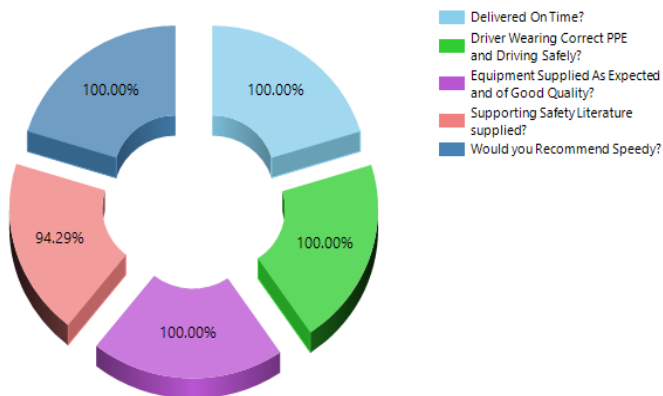
PLANT HIRE
DESK

5 Commitments captured on all deliveries/collections/breakdown/exchanges

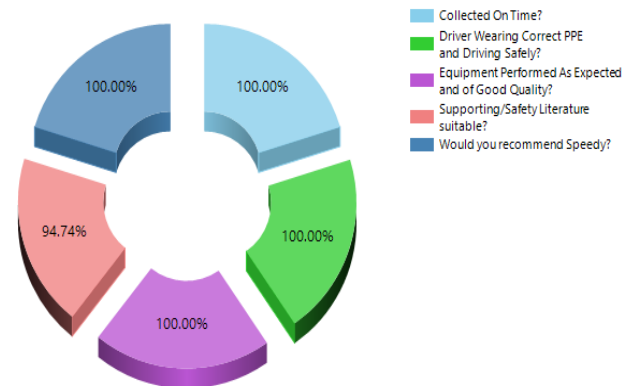
- Delivered/collected On Time?
- Driver wearing correct PPE and Driving Safely?
- Equipment supplied as expected and of good quality?
- Supporting literature supplied?
- Would you recommend?

Your feedback is crucial...as we strive to improve service/quality across all suppliers

Response by Group



Response by Group



Industry Leading Innovation/services



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Battery Operated Tools: lowest vibration on the market

Training: National Coverage Bespoke courses, Mandatory Courses, Apprenticeships,

Safety Solutions: Turbo Flow Apparatus, Scott Safety, Clean Space Face Masks, Versaflow Respiratory Products

Site Security: Solar powered solutions, Hand held heat detection, Highways, Rail

Communications: site set ups - Wifi etc..

F Pods, Hyro treated Veg oil, fuel polishing – Cleaner fuels



Industry Leading Green Sustainable Approach



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Total commitment to ensuring sites are aware of the Greenest and Most Sustainable products
Sustainable monthly report detailed by site



Reduced use of natural resources

- Resource Efficiency
- Waste reduction
- Waste efficiency

Reducing Pollution

- Pollution prevention
- Noise reduction
- Nuisance avoidance

Infrastructure
T 0345 601 1013
Construction/Lovell/Overbury/
Morgan Sindall Property Services
T 0345 601 1015
E planthiredesk@morgansindall.com
W morgansindall-plantdesk.co.uk

PLANT HIRE
DESK

Sustainable Solutions
& Services

Everyone has the right to be
100% Safe

Perfect
Delivery



ACCOMMODATION DESK



Introduction To The Morgan Sindall Accommodation Desk 2020

“Achieving Perfect Delivery Together”

Meet the Team



ACCOMMODATION
DESK

Hire & Sales Co-Ordinators:

- Tom Walker – Desk Manager
- Samantha Williamson



One contact number: **03456 004 099**

email: morgansindallaccommodation@speedyservices.com



Supplier Account Manager details:

Wernick Hire -	Nikki Amers-Delph
Elliott -	Steve Painter
Carter Cabin -	Tom Baker
Gap Group - (Welfare & Servicing)	Steve Cooper



Key Statistics

2019

Contracts Raised: 1,513

Total Value: £8,169.70 excluding
Infrastructure division

60 no Service Reports around
quality/service

Phone Calls: 5,070



ACCOMMODATION
DESK



Lead Times



**ACCOMMODATION
DESK**

Cabins:

To deliver single unit in Morgan Sindall
Lovell livery 6 working days' notice
To deliver up to 5 units in Morgan Sindall
Lovell livery 15 working days' notice
To deliver up to 10 units in Morgan Sindall
Lovell livery 20 working days' notice
To deliver 11+ units in Morgan Sindall Lovell
livery TBA at time of placing the order

Modular (Guide only):

To deliver up to 10 bays in Morgan Sindall
Lovell livery - 8 weeks' notice
To deliver up to 16 bays in Morgan Sindall
Lovell livery - 10 weeks' notice
To deliver 17+ bays in Morgan Sindall Lovell
livery TBC at time of order



Added Value



ACCOMMODATION
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National Coverage

Bespoke Website: for all up to date Supplier information:

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Consolidated management reporting:

- Monthly revenue dashboards
- Service Log - positive/negative
- Quotation/ Order Analysis

Youthful fleet: nearly £22m of new fleet last year and investing at a rate of up to £2m per month (£4m on Eco products last year, all supplied with EPCs)

Consolidated Live Hire Reporting incorporating the Plant Family members

Electrical Installation Service

Considerate Constructors Scheme Registered



Industry Leading Innovation/Sustainability



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Hydrogen Powered Welfare Unit

£4m on Eco products last year, all supplied with EPCs

Off Site Construction: Superb Environmental Solution

MonoBlock: 2x Sizes available, reduction in carbon footprint, reduction in deliveries, Furniture Damage Waiver, Initial hygiene, Fire extinguishers, Fire alarms, Foundations

[..\Morgan Sindall Plc\Sustainability\Plant Hire Catalogue 2019 final version March 2019.pdf](#)

